

TERMS AND CONDITIONS
CSR Gyprock Trade Saint-Gobain Norton Range PROMOTION – August 2025

1. Information on how to enter the CSR Gyprock Trade Saint-Gobain Norton Range Promotion ("**Promotion**"), the conditions of entry, and prizes, form part of these terms and conditions ("**Terms**"). Entry into the Promotion is deemed acceptance of these Terms.

PROMOTER

2. The Promoter is CSR Building Products Limited trading as CSR Gyprock (ABN 55 008 631 356) of Trinit 3, Level 5, 39 Delhi Road, North Ryde, NSW 2113, telephone: 1300 306 556 ("**Promoter**" or "**CSR**").

PROMOTIONAL PERIOD

3. The Promotion commences at **6:00am** (AEST) on **01/08/2025** and ends at **5:00pm** (AEST) on **31/08/2025** ("**Promotional Period**").
4. Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.

ELIGIBILITY

5. Participation in the Promotion is limited to Australian residents aged 18 years or older and corporate entities, holding either a Gyprock Trading Account or a Cash Sale Trading Account with the Promoter ("**Eligible Customers**").
6. Prohibited from entering in and participating in the Promotion are:
 - a. resellers and distributors of the Promoter's Gyprock plaster products (including related products and accessories); and
 - b. the directors, management and employees (and their immediate families, including spouses, ex-spouses, de-facto spouse, children, parents, step-parents, grandparents, step-grandparents, siblings, uncles, aunts, nieces, nephews, first cousins) of the Promoter and its related bodies corporate, or of any printers, suppliers, vendors, or agencies associated with the conduct of this Promotion.

HOW TO ENTER

7. To enter the Promotion and be considered an "**Entrant**", Eligible Customers must, during the Promotional Period:
 - a. complete registration for the Promotion online at gyprocktrade.com.au/norton or via the QR code displayed on Promotional materials; and
 - b. purchase any product(s) from the Saint-Gobain Norton range ("**Qualifying Product**") at a participating Gyprock Trade Centre using their Trading Account or Cash Sale Trading Account ("**Qualifying Purchase**").
8. Each **Qualifying Product** purchased will constitute one "**Entry**" into the Promotion. For example, if an Entrant purchases 10 x Qualifying Products in a single transaction, they will receive 10 Entries. There is no limit to the number of Entries an Entrant may earn during the Promotional Period. Each Entry must be submitted in accordance with entry requirements.
9. Following registration, all **Qualifying Purchases** (and therefore, **Entries**), will be automatically tracked and recorded against the Entrant's account.

ENTRY CONDITIONS

10. Eligible Customers who are individuals may enter in their own name. Employees or contractors of a corporate Eligible Customer may also enter in their own name, provided the Qualifying Purchase is made using the Eligible Customer's CSR Gyprock Trading Account (cash or credit). Entries that are not linked to an Eligible CSR Gyprock Trading Account may, at the Promoter's discretion, be deemed invalid.
11. Each Entrant must retain and may be required to present proof of purchase of each Qualifying Purchase in order to claim a prize. If an Entrant is unable to provide proof of purchase for all Entries made, then all the Entries of that Entrant will be invalid. Proof of purchase must clearly specify the store of purchase and that the purchase was made during the Promotional Period but prior to entry.
12. Entries received will be considered final by the Promoter. Incomplete, erroneous or incomprehensible Entries, or Entries which do not meet the requirements of these Terms, will be deemed invalid. The Promoter accepts no responsibility for late, lost, delayed, incomplete, incorrectly submitted, corrupted, illegible or misdirected Entries.
13. The use of any automated entry software or any mechanical, electronic or other means that allow an Entrant to automatically enter the Promotion repeatedly are prohibited and will render all Entries submitted by that Entrant invalid.
14. Any costs associated with accessing the Promotional website will be the responsibility of an Entrant and may vary depending on their internet service or telecommunications provider used.
15. If there is a dispute as to the identity of an Entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Entrant.

DRAW

16. A random draw to determine the winners of the Promotion will take place at 11am (AEST) on **03/09/2025** at the Promoter's offices at Trinit 3, Level 5, 39 Delhi Road, North Ryde, NSW 2113.
17. The draw conductor may draw additional reserve Entries in case an invalid or ineligible Entry or Entrant is drawn.
18. It is a condition of accepting the prize that a winner may be required to sign eligibility form(s), code(s) of conduct and/or legal release(s) (including prize acceptance release(s)) in a form determined by the Promoter in its absolute discretion.

PRIZES

19. There are four (4) Nintendo Switch 2 Consoles valued at \$699 to be won. The first four (4) valid Entries drawn from all Entries received during the Promotional Period will be the Prize winners and will each receive a prize.
20. Entrants can only win one (1) prize, any further prizes awarded will be re-drawn. This limit excludes SA residents who are eligible to win multiple prizes.
21. The prize pool value is **\$2,796.00**.

22. The prizes are not transferable or exchangeable and cannot be taken as cash (unless otherwise indicated). If a prize is unavailable for any reason, the Promoter may substitute the prize with another item of equal or higher value, subject to any written directions made under applicable State or Territory legislation. The Promoter accepts no liability for variation in prize value (including between the time of advertising the Promotion and receipt of the prize).
23. The prizes cannot be used or redeemed in conjunction with any other offer. The Promoter accepts no responsibility for any tax implications that may arise from prize winnings. Independent financial advice should be sought. All prize values are the recommended retail price (including GST).
24. The Promoter accepts no responsibility for any repairs or maintenance of any kind relating to the prizes after the date and time of prize collection by a winner.

NOTIFICATION AND COLLECTION

25. All reasonable steps will be taken to notify the winners in writing within four (4) days of the draw. Winners will have their last name, first initial and postcode published on Gyprock Trade's social media accounts and website pages on or by **10/09/2025**.
26. The Promoter may conduct a further draw at the same time and place as the original draw on **03/10/2025** in order to distribute any prize(s) (if any) unclaimed by that date, subject to any written directions given under applicable State or Territory legislation. In the event of any winner(s) in the unclaimed prize draw, all reasonable steps will be taken to notify the winners in writing. Winners will have their last name, first initial and postcode published on the Promoter's social media accounts and website pages on or by **10/10/2025**.
27. If any winner chooses not to take their prize (or is unable to) or does not take or claim a prize within a reasonable time, as specified by the Promoter, they forfeit the prize. The Promoter accepts no responsibility for unclaimed or undelivered prizes where the winners failed to provide correct or complete contact details at the time of Entry or subsequently failed to notify the Promoter of any change of address, or in respect of any prizes that are stolen, lost, damaged, forged or tampered with.
28. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Terms or otherwise.

GENERAL

29. The Promoter's decisions are final and no correspondence will be entered into.
30. Where entry is allowed by purchase, the cost of the product is no greater than the cost would be without the opportunity to participate in the Promotion.
31. The Promoter reserves the right, at any time, to verify the validity of Entries and Entrants, and to request the Entrant produce (within the requested time) appropriate photo identification or other documentation (to the Promoter's satisfaction, at its sole discretion) in order to confirm the Entrant's identity, age, residential address, eligibility to enter and claim a prize, and any information submitted by the Entrant in entering the Promotion, before issuing a prize. The Promoter reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
32. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
33. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
34. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use / taking of a prize.
35. The Promoter reserves its rights to disqualify any Entry and/or forfeit any prizes awarded in its sole discretion, including (without limitation) where it believes an Entrant has submitted a misleading Entry, an Entry not compliant with or in breach of these Terms or where an Entrant has tampered with or manipulated the Entry process. Further, the Promoter reserves its rights to cancel this Promotion at any time without liability.
36. If the Promotion is not capable of running as planned for any reason beyond the reasonable control of the Promoter, or if any act, event or circumstance occurs which may corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any Entrant; or (b) to cancel, terminate, modify or suspend the promotion and/or if necessary to provide alternative prize(s) to the same value as the original prize(s), subject to any written directions made under applicable State or Territory legislation.

37. Facebook, YouTube, Instagram, X (formerly Twitter) or Snapchat may be used to advertise or promote the Promotion. By participating in the Promotion, Entrants agree that the Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook, YouTube, Instagram, X or Snapchat; and to release Facebook, YouTube, Instagram, X or Snapchat from all liability in relation to this Promotion. Any questions, comments or complaints regarding the Promotion should be directed to the Promoter.

PRIVACY

38. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities.
39. If the PI requested is not provided, the Entrant cannot participate in the Promotion and is deemed ineligible.
40. All PI will be collected, stored, handled and disclosed by the Promoter in accordance with the *Privacy Act 1988* (Cth) and the Promoter's Privacy Policy, a copy of which may be obtained at <https://www.csr.com.au/privacy-policy/>. Entrants can gain access to, update or correct any of their Personal Information held by the Promoter by contacting the Promoter's Privacy Officer at info@csr.com.au.

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