

CLUB GYROCK Customer Survey - July 2026

TERMS AND CONDITIONS

Promoter	CSR Building Products Limited trading as CSR Gyprock (ABN 55 008 631 356) of Trinita 3, 39 Delhi Road, North Ryde NSW 2113.
Promotion Period	9:00am (AEST) on 1 July 2026 to 11:59pm (AEST) on 31 July 2026
Who can enter?	Entry is open to Club Gyprock members who are residents of Australia aged 18 years or over and who have fulfilled the requirements set out below ("Entrants"). Employees or contractors of Entrants may enter on behalf of an Entrant, but must state the name of the business or entity upon their Entry.
Who can't enter?	The directors, management and employees (and their immediate families, including spouses, ex-spouses, de-facto spouse, children or step-children (whether natural or by adoption), parents, step-parents, grandparents, step-grandparents, siblings, uncles, aunts, nieces, nephews and first cousins) of: (i) the Promoter; or (ii) the agencies or companies associated with this offer.
How to Enter	To enter, Entrants must complete the following steps during the Promotion Period: • visit https://survey.survicate.com/35112381e86a4d20/ ("Survey Link"); • locate the Club Gyprock Customer Survey ("Survey"); and • submit the fully completed Survey online including, but not limited to, their contact details, hoodie size and delivery address. The Survey Link will be included in Club Gyprock member newsletters sent to all Club Gyprock members by email and on Gyprock Trade social media platforms including Facebook and Instagram (@gyprocktrade) during the Promotion Period. Once an Entrant has successfully submitted their Survey, they will receive both the Points Reward (as outlined below) and an entry into Prize Draw (as outlined below). Limit of one (1) entry into the Draw and one (1) Points Reward per member.
Points Reward	Each valid Entrant that completes the survey during the Promotion Period will receive one thousand (1,000) Club Gyprock points credited to their Club Gyprock account ("Reward"). Points will be credited by 10 August 2026. Entrants must hold an active Club Gyprock account at the time the points are being rewarded. Points are subject to the Club Gyprock program terms and conditions. This component of the Promotion and the Points Reward is guaranteed upon successful submission of the Survey and is not subject to chance.
Prize	There are one hundred (100) Prizes to be won. Each Prize is: • 1 x Club Gyprock branded hoodie valued at \$85 (incl GST). Total maximum prize pool value: AUD \$8,500 (inc GST). The Prize is not transferable or exchangeable and cannot be taken as cash, unless otherwise specified. If the Prize is unavailable, the Promoter may, in its discretion, substitute the Prize with another item of equal or greater value, subject to any written directions from a regulatory authority.
Draw & Notification	The digital draw for the Prizes will take place at 11:00am (AEST) on 3 August 2026 at J&C Advertising Pty Ltd (ABN 29 145 608 368) of Suite 502, Level 5, 77 Dunning Ave, Rosebery NSW 2018. The first one hundred (100) valid entries drawn will each win 1 x Prize.

	The draw conductor may draw additional reserve entries and record them in order in case a winning entry is deemed invalid or ineligible. The winners will be notified by email within four (4) business days of the Draw. Winners' first initials, last names, postcodes and states will be available on the following platforms by 10 August 2026: • Gyprock Trade website; and • Gyprock Trade social media platforms including Facebook and Instagram (@gyprocktrade).
Prize Fulfilment	Prizes will be delivered to the address provided by the winning Entrant at the time of submitting their entry. The Promoter is not responsible for incorrect or incomplete delivery details. The Promoter will not be liable for any costs associated with re-delivery of a Prize, should the delivery details provided by a winner be incorrect. Hoodie sizes are subject to availability. If a winner's preferred size is unavailable, the Promoter reserves the right to provide the closest available size. If a winner does not nominate a preferred size, a size will be selected at random by the Promoter.
Unclaimed Prizes	Subject to the redraw outlined below, if for any reason a winner does not take their Prize at/by the time stipulated by the Promoter, then the Prize will be forfeited. Winners must claim their Prize by 30 August 2026. If any Prize remains unclaimed by 30 August 2026 after reasonable attempts to contact the winner, the Promoter will conduct a redraw on 31 August 2026 at the same time and place as the original draw, subject to any directions from a regulatory authority. Winners of the redraw, if any, will be notified by email within four (4) business days of the draw. Winners of the redraw, if any, will have their first initial, last name, postcode and state published on Gyprock Trade social media platforms including Facebook and Instagram (@gyprocktrade) by 7 September 2026. Winners of the redraw, if any, must claim their Prizes by 30 September 2026.
General	The Promoter reserves the right, at any time and in its sole discretion, to verify the validity of any and all Entries. The Promoter may disqualify any Entrant who tampers with the offer, breaches these Terms and Conditions, or engages in conduct that may jeopardise the fair and proper conduct of the offer. Errors and omissions may be accepted at the Promoter's discretion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. Prizes and Points Rewards will only be awarded following any winner/Entrant validation and verification that the Promoter, or its nominated agents, requires in their sole absolute discretion. As a condition of entering this promotion, each Entrant consents to, in the event they are a winner, the Promoter using the Entrant's name, likeness, image (including the photograph the subject of the entry) and/or voice (including photograph, film and/or recording of the same) in any media worldwide for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing the promotion (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any Entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate. If a Prize becomes unavailable, for any reason beyond the Promoter's reasonable control, then a comparable prize of equal or greater value will be awarded in lieu, subject to any written directions made under applicable State or Territory legislation.

	In the event of an Entrant acting on behalf of a corporate entity, the Prize/Points Reward (as applicable) will be awarded to the registered owner of the Club Gyprock account associated with the winning/successful entry.
Collection and use of personal information	The Promoter collects personal information of Entrants including (without limitation) their name, email address, phone number, and postal address (“PI”), to conduct the promotion. The Promoter may share this PI with third parties, including but not limited to agencies, contractors, service providers, reward suppliers and regulatory authorities (if required). All PI will be collected, stored, handled and disclosed by the Promoter in accordance with the Australian Privacy Principles contained in the <i>Privacy Act 1988</i> (Cth) and the Promoter’s Privacy Policy, which can be viewed at https://www.csr.com.au/privacy-policy/. Unless otherwise indicated by the Promoter, the Promoter may disclose PI to entities outside of Australia (for a list of the countries, see the Promoter’s Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By participating in this promotion, Entrants consent to overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard. Entrants can access, update or correct any of their PI held by the Promoter by contacting the Promoter’s Privacy Officer at info@csr.com.au.

1. These Terms and Conditions incorporate and must be read together with the details outlined in the table above (“**Terms and Conditions**”). Information about how to enter and the Prize/Points Reward form part of the Terms and Conditions. By participating in the promotion, Entrants accept these Terms and Conditions.

Participation

2. Participation must occur during the Promotion Period and will be deemed valid only when the entry is successfully recorded against the Entrant’s Club Gyprock account. The Promoter is not liable for communications network problems, system issues or technical failures outside its control.
3. Entries or claims which are incomplete, invalid or do not comply with these Terms, will be deemed invalid. The Promoter accepts no responsibility for entries or claims that are late, lost or delayed.
4. Where an Entrant is a corporate entity, the person participating on the corporate entity’s behalf must warrant that they have appropriate authority or permission to do so.

Liability

5. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia (“**Non-Excludable Guarantees**”). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
6. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter’s control); (b) any theft, unauthorised access or third party interference; (c) any entry or claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a winner or Entrant; or (e) use of a Prize or Points Reward.

Miscellaneous

7. This promotion is in no way sponsored, endorsed or administered by, or associated with, any social media platform, including (without limitation) Facebook, Instagram and X. You provide your information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability in connection with this promotion.
8. The Promoter reserves the right to disqualify any Entrant which it believes to be misleading, deceptive or not compliant with these Terms and Conditions, or where it believes an Entrant has tampered with or manipulated their entry, reward redemption or the promotion process.

9. The Promoter reserves the right to request that Entrants produce identification, documentation or other information to confirm the Entrant's age, identity, address, Club Gyprock membership status or eligibility under this promotion, or to validate any information submitted. If requested documentation or information is not provided or fails to confirm the matter giving rise to the request, the entry will be deemed invalid.
10. If an Entrant breaches these Terms, they will be deemed ineligible to receive the Prize or Points Reward or, if already allocated, the Prize or Points Reward may be withdrawn or forfeited at the Promoter's discretion. Verification is at the discretion of the Promoter, whose decision is final. Any failure by the Promoter to enforce any of its rights does not constitute a waiver of those rights.
11. Any cost associated with accessing the promotional website is the Entrant's responsibility and is dependent on the Internet service provider used.
12. The use of any automated entry software or any other mechanical or electronic means that allows an Entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that Entrant invalid.
13. If there is a dispute as to the identity of an Entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Entrant.
14. All Promoter decisions are final. No correspondence will be entered into.

Authorised under ACT Permit TP 26/00950, SA Permit T26/733.